BREAKING THE CYCLE OF CRIME
WHO WE ARE

Core Systems are global experts in interactive offender technology solutions for use in prisons and in the community. We pride ourselves on our strong reputation for thought leadership and innovation in delivering criminal justice solutions in Europe, the US, and across the globe.

Our software enables offenders to carry out tasks for themselves in a secure and controlled way, through a range of devices including kiosks, PCs, TVs and personal devices.

Our solutions assist offenders to take an active role in transitioning back into the community successfully, whilst delivering efficiencies for prison and probation service providers.

Working in criminal justice since 1998
WHAT WE DO

Our patented technology is transforming criminal justice. Our solutions assist offenders in custody, on probation and serving community sentences to take an active role in transitioning back into the community successfully.

Direct2inmate

Enables offenders in prison to securely access information and services for themselves which engages the offender in their rehabilitation. This allows the facility to operate more efficiently.

Direct2probationer

Supports offenders on probation and serving community sentences to take an active role in their rehabilitation. This allows the service provider to operate more efficiently.
OFFENDERS IN PRISON

Direct2inmate

Direct2inmate is a secure platform for offenders in prison to directly access information, make service requests, and communicate inside and outside the facility.

It improves the operational efficiency of facilities, frees staff to focus on supporting offenders, and reduces bureaucracy and needless paperwork. It provides tools for offenders to take control of their own rehabilitation, use their time constructively and to keep in contact with their family and friends.

Core Platform

The central management and administration of Direct2inmate is provided by the Core Platform. It facilitates the remote management of all users, devices and applications in a secure and controlled way. All user actions are recorded in the audit trail for improved reporting and accountability.
Direct2inmate is a modular system that provides offenders in prison access to a range of applications including...

**Electronic Messaging**
Offenders can communicate with family and friends, and external organisations in a secure and controlled way.

**E-Learning**
Provides offenders the opportunity to increase their education and employability skills whilst in prison.

**Shop**
Allows offenders to order canteen items electronically. It links to their bank account to ensure available funds for purchases.

**Library**
Allows offenders to access a variety of relevant material regarding the facility such as the Prison Rules and news articles.

**Entertainment**
Offenders can download digital media including music, e-books, videos and games from a controlled catalogue.

**Requests & E-forms**
Offenders can submit electronic requests, E-forms and allegations through this application.

**Meals**
This application manages the offenders’ meal selections, collating orders for the catering department.

**Financial Management**
Offenders can monitor their finances and develop basic money management skills.
Direct2probationer

Direct2probationer is an interactive self-service solution for offenders in the community. It provides self-reporting, communication and access to rehabilitation services for probationers to achieve better outcomes.

It streamlines and automates processes carried out by probation service providers, enabling probation workers to manage their caseload more efficiently.

Direct2probationer Portal

The Direct2probation portal uses the internet to bring the service closer to probation service clients, accessing it through their own personal devices. It helps keep offenders on track and clearly shows what’s expected and when; transferring responsibility to the offender for their own progress.
Direct2probationer is a modular system that provides offenders in the community access to a range of applications including...

**Text Reminders and Alerts**
Offenders receive text messages which can be used as a reminder for appointments and meetings.

**Remote Reporting**
Low and medium risk offenders can check-in with their supervision officer and fulfil their probation order.

**Messaging**
Offenders can communicate with their supervision officer, program leaders and mentors.

**Video Meetings**
Offenders can communicate via video call with their supervision officer, program leaders and mentors.

**Information**
Offenders can view important personal information and keep up to date with any changes.

**Programs**
Offenders can access information and materials to support the completion of elected or ordered programs.

**Work Plan**
Offenders can view their personal plan for completing their probation order.

**Calendar**
Allows the offender to view upcoming meetings and appointments and therefore avoid missing these.
CONTACT US

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