

# Cell Point Kiosk

Records activities and interactions with detainees in real time.

Identifying difference  
for better security

core



Cell Point Kiosk offers a simple and effective way of recording information and updating custody logs. Cell Point is an interactive kiosk located at a cell thus enabling Custody Officers and support staff to record actions in real time.

Cell point kiosk is designed to improve accountability as detainee interaction is recorded.

**About Core/** Core is a provider of innovative technology solutions to the prison industry. Core has over 12 years experience working within the prison sector and is established as the leading prison security technology provider in Ireland.



### Characteristics

Cell Point Kiosk releases Officers from a layer of routine administrative tasks by recording events as and when they happen. Each kiosk displays limited detainee information before a member of staff logs in. Once logged in staff can view additional information and record actions. Cell Point filters the appropriate quantity and level of information to meet individual access privileges.

### Example

A Custody Officer can access detailed detainee information once logged in to cell point. They can record cell related actions and carry out detainee scheduling. Whereas a cleaner's access to cell point is limited to viewing if the cell requires cleaning and recording when a cell has been cleaned and available for use.

Each event of the user is recorded to provide an audit trail of who, when, where and what happened in the custody suite.

### Features

**Real-time Data Capture/** Information can be captured at the cell as and when an event happens, e.g. Officers record when a detainee has been given a drink or offered food.

**Real-time Display and Control/** The system displays a cells status, e.g. Occupied. Using the touch screen operators can view details of detainee information.

**Reporting/** Reports can be generated by person or cell and provide an audit trail of custody interactions. Reports on the usage and availability of cells can also be provided.

**Highly Configurable/** The system can efficiently integrate with other third-party applications, enabling seamless transfer of information to and from any supported platform.

**Timed Observations/** Cell observations can be set-up to happen at pre-defined intervals, e.g. every 15mins, and the Officer's response recorded as it happens.

**Administration Set-up/** A full management interface allows the administrator to manage all cells. The software allows users to allocate detainees to cells, record movements between cells, set-up cell management, and set-up observation calls.

**Device Integration/** The system can link to cell management devices including cell doors, hatches, locks, cell call and intercoms. CCTV stream can also be captured to assist in the generation of incident information.

**Secure login/** Each kiosk has a protected login to restrict access to authorised personnel. There is also an automatic timed logout if a kiosk isn't used within a pre-defined time period.

### Benefits

**Improved Accountability -** Cell Point Kiosk provides an independent audit trail recording events of who, when, where and what happened during a detainees time in custody. Authorised personnel can view the event history.

**Reduce Administration Overhead -** Information is easily entered as and when it happens, assisting accuracy in real-time reporting and removing ambiguity.

**System Security -** The system is protected with a secure login that restricts access to authorised personnel.

**Improved Safety -** The system can display markers such as bio-hazards thereby reducing risks to Custody Officers and support staff.

**User-friendly Interface -** Easy to use graphical display, based on actual custody layout, showing cells and their current status.